

HOPE SAFETY CONSULTANCY PVTLTD

ASSESSMENT POLICY

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Policy Statement:

Hope Safety Consultancy Pvt Ltd is fully committed to delivering assessment procedures that are transparent, equitable, and consistent across all its courses and qualifications. We aim to provide a rigorous, fair, and supportive assessment environment where all learners have equal opportunity to demonstrate their skills, knowledge, and competencies in alignment with national and international standards.

Our Commitments:

- Ensure all assessments are designed and conducted in a manner that promotes fairness, objectivity, and equality, providing every learner regardless of background or ability an equal chance to succeed.
- Clearly communicate detailed assessment criteria, learning outcomes, and performance expectations to learners in advance, so they fully understand how their work will be evaluated.
- Maintain rigorous internal verification and quality assurance mechanisms to ensure consistency, reliability, and alignment of assessment practices across all trainers, assessors, and locations.
- Provide timely, specific, and constructive feedback to learners to support their development, address gaps in understanding, and encourage continuous learning and improvement.
- Strictly comply with all regulatory requirements and expectations set by awarding and accrediting bodies, ensuring full alignment with their quality frameworks and assessment standards.

Objectives:

- Preserve the credibility and reliability of all qualifications issued by ensuring assessments reflect a true measure of learner performance and achievement.
- Promote inclusive and fair assessment opportunities for every learner, eliminating bias, discrimination, or barriers that may affect their performance.
- Establish and maintain consistent assessment procedures across all departments, courses, and assessors, ensuring that every learner is assessed to the same high standard.
- Ensure transparency in all stages of the assessment process, from planning and delivery to grading and reporting, so learners and stakeholders can have full confidence in the outcomes.

Responsibilities:

- **Management** Provide strategic leadership, allocate necessary resources, and support the development and implementation of robust assessment frameworks and practices.
- **Assessors** Plan and deliver assessments in accordance with published criteria, offer clear and supportive feedback, and uphold the principles of fairness, validity, and consistency in their evaluation methods.
- Internal Quality Assurers (IQAs) Continuously monitor the standard and consistency of assessment practices, support assessor development, and ensure internal and external compliance through regular standardization and review sessions.

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• **Learners** Engage actively and responsibly in the assessment process, adhere to assessment instructions, and make use of feedback to support their academic and professional growth.

Assessment Practices:

- Develop and share assessment criteria in advance of each assignment or evaluation, making expectations clear to learners and reducing anxiety or confusion about requirements.
- Conduct regular training sessions, workshops, and standardization meetings for assessors to ensure shared understanding of criteria, consistency in judgment, and professional growth.
- Implement rigorous internal verification and moderation processes that monitor assessor decisions, highlight inconsistencies, and promote fairness in learner outcomes.
- Offer clear, accessible, and supportive procedures for learners to appeal assessment decisions, ask for clarification, or request re-evaluation of their work.

Continuous Improvement:

- Routinely review and evaluate all assessment practices, tools, and results to identify strengths, uncover areas for development, and ensure alignment with current educational and industry standards.
- Use learner feedback, assessor insights, IQA observations, and data analysis to inform future improvements in assessment design, delivery, and support mechanisms.

Communication:

- Communicate this policy clearly and consistently to all stakeholders—staff, assessors, and learners during onboarding, induction, and training events.
- Ensure that printed copies of the policy are visibly displayed at all training locations and available in both digital and hardcopy formats to anyone who requests it.
- Publish the full policy on our official website (<u>https://hscpk.org</u>) for transparent public access and continuous reference.

Hope Safety Consultancy Pvt Ltd affirms its ongoing commitment to providing high-quality, reliable, and learner-centered assessment processes. Through continuous monitoring, staff development, and adherence to best practices, we aim to ensure our assessments remain accurate, fair, and reflective of learners' true capabilities.

Director Hope Safety Consultancy Pvt Ltd

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